

BOARD MEETING DATE: 1/21/2025

ITEM NO: XII-a

RECOMMEND THAT the Board approve the VOIP phone replacement as well as internet and phone services contract with Century Link (LUMEN) for \$8,206.34 monthly fee. This is a piggyback contract with the State of Florida - contract number DMS-17/18-004A.

N FL COMMUNITY COLLEGE

| | |
|-------------------------|---|
| Job Name | NFC VOIP Project |
| Provider | Lumen |
| Total MRC Retail | \$8,206.34 |
| Total NRC Retail | \$0.00 |
| Request ID | 4503992257 |
| Quote ID | 4513288588 |
| Account | Account (C12) - 13132 |
| Primary Location | 325 NW Turner Davis Dr, Madison, Florida, 32340 |

Statement of Work

Please provide quote for VoIP solution based on presentation and discovery meetings, and the below questionnaire.

- 1 - What type of voice system does North Florida College currently have, who is the provider/vendor and are all of the locations on the same system?
Avaya IP 500 V2 for Madison. POTS for Perry and Live Oak
- 2 - How long has the current voice system been in use?
Unknown
- 3 - How many total phone numbers/extensions/DID's are used on the current voice system?
203 / 203 / 200 - Madison
4 / 0 / 4 - Perry
1 / 0 / 1 - Live Oak
- 4 - Does North Florida College manage and support the system entirely inhouse?
Yes
- 5 How many local service analog phone lines are in use by and for what reason, ex. fax/security alarms/elevators?
32 Configured. (1) Mobile Phone and Fax Machines. (8) Confirmed fax machines answering.
- 7 Is there a main telephone number to North Florida College or does each location have their own main number?
Each campus has its own main number at this time.
- 8 Does North Florida College have any toll-free numbers?
One
- 9 Does North Florida College have any remote workers on the current voice system for any office?
No
- 10 What type of phone devices does North Florida College currently use, how many? Make/model?
161 Devices, all Avaya. (24) 1603L, (28) 9630, (100) 9620, (8) 9608, (1) 9611
- 11 Does North Florida College use any conference phones, how many?
Yes, Three Avaya SIP B179 units
- 12 Does North Florida College use any soft-phone clients?
No. Not at this time. We would like to be able to leverage this ability.
- 13 Are there any Blue-Light or Emergency phones in use?
Yes, however these are on their own POTS lines.
- 14 How many sites/locations does North Florida College have, pls list?
Three. Madison, Perry, and Live Oak
- 15 What conference service does North Florida College currently use for meetings?
Zoom or Teams
- 16 Does North Florida College currently have a paging system in use in any offices?
No
- 17 Who does North Florida College use for internet service and what is the bandwidth at each location?
Madison = Lumen. Researching speed.
Perry = Appears to be Lumen @ 1 Gb
Live Oak = Appears to be Lumen @ 1Gb
- 18 Are all North Florida College sites/locations networked together?
Yes via VPN tunnels
- 19 How soon would North Florida College like to begin migration to a new voice solution?
As soon as possible.
- 20 Are all of the phone lines/extensions/DID's documented in preparation for porting new solution?
Yes, however we would welcome another set of eyes to check our work.
- 21 Will North Florida College require professional services to assist them in migrating to a new solution? Ex. Auditing telecommunications, setting up equipment
Yes.

Q&A Closes

06/13/2024

Quotes Due

08/22/2024

Contacts

PRIMARY
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CONTACT
 Richard Wendel
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 (386) 916-7848

Location 210 Ohio Ave N - Lumen Hosted - Dedicated Internet Access

Phase # 4528109259

Internet

| Option | Code | Qty | Charge | Retail | Total |
|---|---------------|-----|--------|------------------------------|----------|
| Dedicated Internet Access: Dedicated Internet Access | INT_6092 | 1 | MRC | - | - |
| Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only) | SCS-FL-DIA-1G | 1 | MRC | \$567.10 | \$567.10 |
| Dedicated Internet Access: Internet Port | INT_6593 | 1 | MRC | - | - |
| Network Loop: On-Net Access | INT_6598 | 1 | MRC | - | - |
| On-Net Access: 1000M Lumen Loop | ON-NET-1000M | 1 | MRC | \$484.71 | \$484.71 |
| | | | | MRC Total: \$1,051.81 | |

Phase Total MRC: \$1,051.81

Location 210 Ohio Ave N - Lumen Hosted VOIP

Phase # 4528017930

Location (VoIP CBMT)

| Option | Code | Qty | Charge | Retail | Total |
|---|----------------|-----|--------|---------------------------|--------|
| Type of Connection (Selection Required): Dedicated IP - Lumen | INT_6135 | 1 | MRC | - | - |
| Auto Attendant | SCS-FL-1HV1184 | 1 | MRC | \$7.49 | \$7.49 |
| Hunt Group | SCS-FL-1HV1181 | 1 | MRC | \$3.21 | \$3.21 |
| | | | | MRC Total: \$10.70 | |

Subscriber (VoIP CBMT) x2

| Option | Code | Qty | Charge | Retail | Total |
|--|----------------|-----|--------|---------------------------|---------|
| Group / Location | INT_6512 | 1 | MRC | - | - |
| Seat Types: Standard Seat | INT_6519 | 1 | MRC | - | - |
| Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350) | SCS-FL-1HV1737 | 1 | MRC | \$17.66 | \$17.66 |
| WEBEX4BW Softphone only | SCS-FL-1HV1716 | 1 | MRC | - | - |
| | | | | MRC Total: \$17.66 | |
| | | | | x 2 | |

Phase Total MRC: \$46.02

Location 210 Ohio Ave N - Lumen SD-WAN Premium Service

Phase # 4529609782

SD-WAN (SCS)

| Option | Code | Qty | Charge | Retail | Total |
|--|------------------|-----|--------|----------------------------|----------|
| SD-WAN Premium: Medium Appliance (Versa 520) | INT_5489 | 1 | MRC | - | - |
| Versa 520: Versa 520 | SCS-FL-SDWAN0007 | 1 | MRC | \$226.84 | \$226.84 |
| On Site Maintenance | SCS-FL-SDWAN0006 | 1 | MRC | \$32.10 | \$32.10 |
| | | | | MRC Total: \$258.94 | |

Phase Total MRC: \$258.94

Location 210 Ohio Ave N - Lumen Specialty Lines - POTS

Phase # 4529609352

Specialty Line

| Option | Code | Qty | Charge | Retail | Total |
|--|-------------|-----|--------|----------------------------|----------|
| Specialty Lines: Specialty Lines - 1 Line Per Site | SCS-SL-1LPS | 1 | MRC | \$160.50 | \$160.50 |
| | | | | MRC Total: \$160.50 | |

Phase Total MRC: \$160.50

Location 2729 W WASHINGTON HWY - Lumen Dedicated Internet Access

Phase # 4528117533

Internet

| Option | Code | Qty | Charge | Retail | Total |
|--|----------------|-----|--------|----------------------------|----------|
| Dedicated Internet Access: Dedicated Internet Access | INT_6092 | 1 | MRC | - | - |
| Internet Port Bandwidth: DIA-50Mbps (IP Port Only) | SCS-FL-DIA-50M | 1 | MRC | \$165.85 | \$165.85 |
| Dedicated Internet Access: Internet Port | INT_6593 | 1 | MRC | - | - |
| Network Loop: On-Net Access | INT_6598 | 1 | MRC | - | - |
| On-Net Access: 100 M Lumen Loop | ON-NET-100M | 1 | MRC | \$80.25 | \$80.25 |
| | | | | MRC Total: \$246.10 | |

Phase Total MRC: \$246.10

Location 319 N. Byron Butler Parkway - Lumen Dedicated Internet Access

Phase # 4528125603

Internet

| Option | Code | Qty | Charge | Retail | Total |
|---|---------------|-----|--------|------------------------------|----------|
| Dedicated Internet Access: Dedicated Internet Access | INT_6092 | 1 | MRC | - | - |
| Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only) | SCS-FL-DIA-1G | 1 | MRC | \$567.10 | \$567.10 |
| Dedicated Internet Access: Internet Port | INT_6593 | 1 | MRC | - | - |
| Network Loop: Off-Net Access | INT_6597 | 1 | MRC | - | - |
| Off-Net Access: 1000 Mbps | SCS-FL-IQ0071 | 1 | MRC | \$484.71 | \$484.71 |
| | | | | MRC Total: \$1,051.81 | |

Phase Total MRC: \$1,051.81

Location 319 N. Byron Butler Parkway - Lumen SD-WAN Premium Service

Phase # 4529611418

SD-WAN (SCS)

| Option | Code | Qty | Charge | Retail | Total |
|--|------------------|-----|--------|----------------------------|----------|
| SD-WAN Premium: Medium Appliance (Versa 520) | INT_5489 | 1 | MRC | - | - |
| Versa 520: Versa 520 | SCS-FL-SDWAN0007 | 1 | MRC | \$226.84 | \$226.84 |
| On Site Maintenance | SCS-FL-SDWAN0006 | 1 | MRC | \$32.10 | \$32.10 |
| | | | | MRC Total: \$258.94 | |

Phase Total MRC: \$258.94

Location 319 N. Byron Butler Parkway- Lumen Hosted VOIP

Phase # 4528017871

Location (VoIP CBMT)

| Option | Code | Qty | Charge | Retail | Total |
|---|----------------|-----|--------|---------------------------|--------|
| Type of Connection (Selection Required): Dedicated IP - Lumen | INT_6135 | 1 | MRC | - | - |
| Auto Attendant | SCS-FL-1HV1184 | 1 | MRC | \$7.49 | \$7.49 |
| Hunt Group | SCS-FL-1HV1181 | 1 | MRC | \$3.21 | \$3.21 |
| | | | | MRC Total: \$10.70 | |

Subscriber (VoIP CBMT) x4

| Option | Code | Qty | Charge | Retail | Total |
|------------------|----------|-----|--------|--------|-------|
| Group / Location | INT_6512 | 1 | MRC | - | - |

| | | | | | |
|--|----------------|---|-----|---------------------------|---------|
| Seat Types: Standard Seat | INT_6519 | 1 | MRC | - | - |
| Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350) | SCS-FL-1HV1737 | 1 | MRC | \$17.66 | \$17.66 |
| WEBEX4BW Softphone only | SCS-FL-1HV1716 | 1 | MRC | - | - |
| | | | | MRC Total: \$17.66 | |
| | | | | x 4 | |

Phase Total MRC: \$81.34

Location 319 N. Byron Butler Parkway- Lumen Specialty Lines - POTS

Phase # 4529609460

Specialty Line

| Option | Code | Qty | Charge | Retail | Total |
|--|-------------|-----|--------|----------------------------|----------|
| Specialty Lines: Specialty Lines - 1 Line Per Site | SCS-SL-1LPS | 1 | MRC | \$160.50 | \$160.50 |
| | | | | MRC Total: \$160.50 | |

Phase Total MRC: \$160.50

Location 325 NW TURNER DAVIS DRIVE - Lumen Dedicated Internet Access

Phase # 4528136471

Internet

| Option | Code | Qty | Charge | Retail | Total |
|---|---------------|-----|--------|----------------------------|----------|
| Dedicated Internet Access: Dedicated Internet Access | INT_6092 | 1 | MRC | - | - |
| Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only) | SCS-FL-DIA-1G | 1 | MRC | \$567.10 | \$567.10 |
| Dedicated Internet Access: Internet Port | INT_6593 | 1 | MRC | - | - |
| Network Loop: On-Net Access | INT_6598 | 1 | MRC | - | - |
| On-Net Access: 1000M Lumen Loop | ON-NET-1000M | 1 | MRC | \$147.66 | \$147.66 |
| | | | | MRC Total: \$714.76 | |

Phase Total MRC: \$714.76

Location 325 NW TURNER DAVIS DRIVE - Lumen Hosted VOIP

Phase # 4528017620

Enterprise (VoIP CBMT)

| Option | Code | Qty | Charge | Retail | Total |
|------------|----------|-----|--------|--------|-------|
| Enterprise | INT_6152 | 1 | MRC | - | - |

Location (VoIP CBMT)

| Option | Code | Qty | Charge | Retail | Total |
|--|----------------------|-----|--------|---------------------------|--------|
| Connect to Enterprise | INT_6133 | 1 | MRC | - | - |
| Type of Connection (Selection Required): Dedicated IP - Lumen | INT_6135 | 1 | MRC | - | - |
| Auto Attendant | SCS-FL-1HV1184 | 1 | MRC | \$7.49 | \$7.49 |
| Toll Free Number Monthly Fee | SCS-FL-TFSUB00 01 | 1 | MRC | \$1.07 | \$1.07 |
| Hunt Group | SCS-FL-1HV1181 | 1 | MRC | \$3.21 | \$3.21 |
| | | | | MRC Total: \$11.77 | |

Subscriber (VoIP CBMT) x203

| Option | Code | Qty | Charge | Retail | Total |
|---|----------------|-----|--------|---------------------------|---------|
| Group / Location | INT_6512 | 1 | MRC | - | - |
| Seat Types: Standard Seat | INT_6519 | 1 | MRC | - | - |
| Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350) | SCS-FL-1HV1737 | 1 | MRC | \$17.66 | \$17.66 |
| WEBEX4BW Softphone only | SCS-FL-1HV1716 | 1 | MRC | - | - |
| | | | | MRC Total: \$17.66 | |
| | | | | x 203 | |

Phase Total MRC: \$3,596.75

Location 325 NW TURNER DAVIS DRIVE - Lumen SD-WAN Premium Service

Phase # 4529611808

SD-WAN (SCS)

| Option | Code | Qty | Charge | Retail | Total |
|---|----------------------|-----|--------|----------------------------|----------|
| SD-WAN Premium: Medium Appliance (Versa 520) | INT_5489 | 1 | MRC | - | - |
| Versa 520: Versa 520 | SCS-FL-SDWAN0 007 | 1 | MRC | \$226.84 | \$226.84 |
| On Site Maintenance | SCS-FL-SDWAN0 006 | 1 | MRC | \$32.10 | \$32.10 |
| | | | | MRC Total: \$258.94 | |

Phase Total MRC: \$258.94

Location 325 NW TURNER DAVIS DRIVE - Lumen Specialty Lines - POTS

Phase # 4529602412

Specialty Line

| Option | Code | Qty | Charge | Retail | Total |
|---|--------------|-----|--------|----------|----------|
| Specialty Lines: Specialty Lines - 11 Lines Per Site | SCS-SL-11LPS | 1 | MRC | \$319.93 | \$319.93 |

MRC Total: \$319.93

Phase Total MRC: \$319.93



Contract Information

[Back to Search](#)

Summary

Agency Name: DEPARTMENT OF MANAGEMENT SERVICES
Long Title: Suncom Communication Services
Total Contract Amount: \$48,163,238.00
Total Payment To Date: \$32,779,344.43
General Description: Contract for Unified Communications (Single and Multi-Tenant), SIP Trunking, and Contact Center (Single and Multi-Tenant).

Agency Contract ID: DMS-17/18-004A
Vendor Name: CENTURYLINK
Total Budgetary Amount: \$48,163,238.00
Date of Execution: 07/01/2020

- Details**
- Deliverables
- Payments
- Documents
- Audits

Main Information

Agency Contract ID: DMS-17/18-004A
FLAIR Contract ID: ST020
Short Title: SCS
Long Title: Suncom Communication Services
Contract Type: Standard Two Party Agreement by Statute
Contract Status: Active
Date of Execution: 07/01/2020
Date of Beginning: 07/01/2020
Original End Date: 06/30/2025
New Ending Date:
Agency Service Area:
Statutory Authority: 282.703 F.S.
Contract Involves State or Federal Financial Assistance: No
Recipient Type:
Provide for Administrative Cost: No
Provide for Periodic Increase: No

Procurement Information

Authorized Advanced Payment: No
Method of Procurement: Agency Invitation to Negotiate [s. 287.057(1)(c), F.S.]
State Term Contract ID:
Contract's Exemption Justification:
Agency Reference Number:
Business Case Study Done: No
Legal Challenges to Procurement: No

Outsourcing / Capital Improvements

Was the Contracted Function Previously Performed by the State: No
Was the Contracted Function Considered for Insourcing back to the State: No
Did the Vendor Make Capital Improvements on State Property: No

Budget Information

Original Contract Amount: \$48,163,238.00
Total Contract Amount: \$48,163,238.00
Total Recurring Budgetary Amount: \$0.00
Total Non-Recurring Budgetary Amount: \$48,163,238.00
Total Budgetary Amount: \$48,163,238.00
Total Unfunded Amount: \$0.00

As of Date: 8/11/2020

[Download Budget Information](#)

No Recurring Budgetary records found for this contract.

| NON-RECURRING BUDGETARY AMOUNT | ACCOUNT CODE | FISCAL YEAR EFFECTIVE DATE | FY | COST ACCUMULATOR | AGENCY AMENDMENT REFERENCE |
|--------------------------------|--------------------------------------|----------------------------|-----------|------------------|----------------------------|
| \$48,163,238.00 | 72-60-2-105001-72900100-00-100700-00 | 07/01/2020 | 2020-2021 | | |

Contract Change

[Download Contract Change](#) 

| CHANGE TYPE | AMENDMENT AMOUNT | AGENCY AMENDMENT REFERENCE | CHANGE DESCRIPTION | AMENDMENT EFFECTIVE DATE | AMENDMENT EXECUTION DATE | NEW ENDING DATE |
|-------------|------------------|----------------------------|----------------------------|--------------------------|--------------------------|-----------------|
| Amendment | \$0.00 | A1 | Update Dedicated IP Access | 01/04/2024 | 01/04/2024 | |

Vendor

[Download Vendor](#) 

| NAME LINE 1 | NAME LINE 2 | CITY STATE ZIP | MINORITY VENDOR DESIGNATION |
|-------------|---------------------------------|--------------------------|-----------------------------|
| CENTURYLINK | CENTURYLINK COMMUNICATIONS, LLC | TALLAHASSEE FL 323010000 | Non-Minority |

CFDA

No CFDA Codes found for the contract.

CSFA

No CSFA Codes found for the contract.